



AMFI Registered Mutual Fund Distributor
ARN : 46559

Reg : Customer Review Feedback / Customer Satisfaction Survey

Feedback for Financial Year

As a regular compliance process we collect customer satisfaction feedback from all our customers every 12 months. I humbly request you to submit your free and open feedback. It will hardly take 2 minutes!

In case we don't receive any submission from your side, it will be assumed that you have no service issues as on date. Please note that you can submit your general feedback anytime on our WhatsApp numbers, Corporate Email and contact us page on our website also.

1. Are you aware that we are a commission based Mutual Fund Distributor and we get our commission from the manufacturers?

☐ Yes, I know this

☐ No, I was not aware of this

☐ Please send me more details about this

2. We don't charge any direct fees from our customers for our distribution services. Have anyone from our office have ever charged direct fees from you, for mutual fund distribution?

☐ No, Not at all

☐ I am not sure

3. We have segregated all our customers under a proper Risk category like – conservative customer, moderate customer, aggressive customers and very aggressive customers. Do you know your Risk assignment?

☐ Yes

☐ No, I have never been told this

☐ Please tell me more about this

4. Do you face any difficulty in reaching as at our office numbers or Emails? Please rate us in terms of our response time and response quality (On a scale of 1- 5, where 1 is bad and 5 is the best)

☐ ★★★★★

☐ ★★★★☆

☐ ★★★☆☆

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5. Please mention any remarks or special comment or suggestion, if you wish:

Your Remarks

Your Name

Your PAN

Date

Your Signature
